

SECURE INTERNET-BASED CALL ACCOUNTING SERVICE

5 ABSTRACT OF THE DISCLOSURE

10 A system and method for providing call accounting services in a secure, cost-effective manner. A network enterprise includes an intelligent ticket collector (ITC) that retrieves call detail record (CDR) data generated by one or more private branch exchange units. The ITC retrieves the CDR data and transmits it, through encrypted email or other encrypted means, to a service provider over the Internet. The service provider receives, decrypts, and processes the CDR data for generating a call accounting report.

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